



Sierra® User Guide

# Welcome

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Congratulations on purchasing a Lightspeed Aviation Sierra® headset. Your headset is a premium product that will provide many years of comfortable high performance for your flying endeavors.

If this is your first Lightspeed Aviation headset—welcome to the Lightspeed family! We look forward to building a lasting community with our customers founded on products and service that are best in class. To support your passion for flying we invite you to visit [LightspeedAviation.com](https://LightspeedAviation.com) where you'll find useful insights about our other products and aviation.

Thank you for choosing a Lightspeed Aviation headset.



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# Introduction

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Your Sierra headset package includes (clockwise, from top left on the following page):

- Carrying case
- Quick Start guide with warranty information
- Sierra ANR headset with Sierra controller
- Two AA batteries
- Cord clip
- Audio device cable with 3.5mm connector

# Introduction



# Getting Started

## Fitting Your Headset

Fitting your headset properly is the key to comfortable use and superior Active Noise Reduction (ANR) capabilities. To gain peak performance from the ANR feature it's necessary to have a solid seal around your entire ear combined with a symmetrical fit on your head.

The following tips will assist in achieving the proper fit.

1. Extend the sliders fully.
2. Place the headset on your head and compress the sliders slowly and evenly on each side until the headset fits firmly on your head.
3. Adjust the ear cups to ensure the ears are fully inside the ear seal and there is uniform pressure on your head.

4. Position the microphone  $\frac{1}{8}$  inch from your mouth, with the gain adjustment cap facing away from you (visible when you remove the mic muff).



This side of the microphone should face **away** from you.

Note: The microphone will not transmit unless plugged into an intercom.

# Getting Started

## Battery Installation

The Sierra headset requires two AA batteries (included). Use alkaline or lithium batteries for best performance.

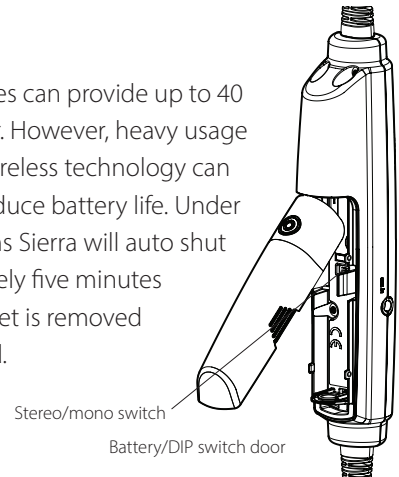
- A. Open the controller battery/DIP switch door by either pressing down on the circle icon or by pulling open the door along the notched edges. Insert two AA batteries with the correct polarity positioning.
- B. The LED flashes GREEN when charged batteries are in use and the power is on.
- C. When batteries begin to run low the power LED flashes RED. If the LED flashes RED during flight the headset will continue to operate. Install new batteries as soon as possible at any indication of low batteries.

## Battery Types

Use two "AA" alkaline or lithium batteries. Lithium batteries may provide improved battery life in colder temperatures. We do not recommend using rechargeable batteries or mixing battery types and brands.

## Battery Life

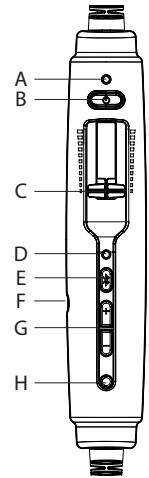
A set of batteries can provide up to 40 hours of power. However, heavy usage of *Bluetooth*<sup>®</sup> wireless technology can significantly reduce battery life. Under quiet conditions Sierra will auto shut off approximately five minutes after the headset is removed from your head.



# Using Your Sierra Headset

## Controller

- A. Power indicator LED: Flashes GREEN when power is supplied to Sierra and batteries are strong. Flashes RED when batteries are low.
- B. Power button: Powers on headset, turning on Active Noise Reduction (ANR). Press button once to turn Sierra on; press and hold to turn Sierra off. To toggle the LED brightness from bright to dim quickly press the power button twice.
- C. Volume control: Controls audio panel volume with individual sliders for each ear. Does not affect the volume of auxiliary devices.
- D. Bluetooth indicator LED: Flashes BLUE when Bluetooth mode is on and RED when Bluetooth wireless technology is being turned off. In pairing mode, flashes alternating RED and BLUE.
- E. Bluetooth button: Turns on and off the Bluetooth wireless technology signal and controls devices connected via Bluetooth wireless technology, including cell phones and music players.
- F. Auxiliary input jack: Provides a wired input for cell phones and audio devices.
- G. Bluetooth volume buttons: Controls the volume of devices connected via Bluetooth wireless technology.
- H. ComPriority button: Quiets music and audio from auxiliary devices during radio communications.



The Sierra controller

# Using Your Sierra Headset

## **Turning ON and OFF**

**ON:** Press the power button once to turn on the headset. The GREEN power LED flashes when power is supplied. Active Noise Reduction (ANR) is engaged when you turn on the headset.

**OFF:** Press and hold the power button until the GREEN power LED turns off.

Sierra will auto shut off approximately five minutes after removing the headset and under quiet conditions.

The power LED flashes RED when batteries are low; see Battery Installation, on page 7.

## **Matching Stereo/Mono Setting to an Audio Panel**

The stereo/mono DIP switch setting should match the signal from your audio panel. For a stereo panel, best performance is gained by setting the headset for stereo. The same is also relevant to a mono panel. Incorrect settings result in communications being heard in only one ear. The Stereo/Mono DIP switch does not affect auxiliary devices, so you can enjoy auxiliary audio in stereo regardless of how the Stereo/Mono DIP switch is set.

## **Setting the DIP Switch**

The DIP switch is factory set to match most aircraft audio panels. To change a DIP switch setting open the controller battery compartment door. Use a small pointed object like a wood toothpick to slide the DIP switch to ON or OFF depending on your preference.

# Using Your Sierra Headset

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## **ComPriority™**

ComPriority is turned on or off by the bottom-most controller button. With ComPriority on and when radio communications are detected, the volume of auxiliary devices will be significantly reduced.

To enable ComPriority, turn on the feature, plug into your intercom and talk into the headset microphone while playing music over a wired device; see *Wired Auxiliary Devices* in the next section. If enabled, your auxiliary music volume will decrease when you start to talk. During cell phone calls, the other party will be muted, so disable ComPriority before making calls.

## **Wired Auxiliary Devices**

To connect a music player or cell phone to Sierra's auxiliary input jack, use the cord provided.

**IMPORTANT:** To use a cell phone via the auxiliary input jack, the headset must be connected to the intercom.

To adjust the volume on a device connected to Sierra's auxiliary input jack, use the controls on the device itself.

## **Mic Gain Adjustment**

You can think of microphone gain as a volume control for your microphone, helping balance loud and soft voices in a multi-headset environment. To access the gain adjustment dial, remove the foam windscreen on your microphone and then remove the small cap next to the Lightspeed logo. Turn the dial clockwise to increase gain sensitivity and counterclockwise to decrease gain sensitivity. Move the dial in small increments (think one-hour increments on a clock face) and test it in your aircraft. Replace the cap and foam windscreen when you are satisfied with the adjustment.

# Using Bluetooth® Wireless Technology

## **Connecting to Mobile Devices for the First Time**

The Bluetooth interface allows cell phone and stereo music streaming capability. Before using a mobile device for the first time with Sierra, it must be “paired” or electronically connected via Bluetooth wireless technology.

### **To Pair a Mobile Phone or Device with Sierra:**

- Press & Hold Bluetooth button on the Sierra Controller for >1 second
- After turning on Bluetooth, the headset will immediately enter pairing mode
- If there is a previously connected device the headset will attempt to connect to it
- Once your headset successfully connects to the device it will exit pairing mode

## **Enable Pairing Mode (if Bluetooth is already on)**

- Press & Hold Bluetooth button for 2–5 seconds
- Pairing mode is indicated when you see alternating flashing Red/Blue LEDs. An audio cue (“Pairing Mode Enabled”) will also indicate pairing mode
- Navigate to your device’s Bluetooth menu to connect the Sierra\_#### headset

# Using Bluetooth® Wireless Technology

## Bluetooth Button Functions – Quick Guide

### Pressing the Bluetooth Button

- Once—Pause and play audio + answer or end call
- Twice quickly—Skips to the next audio track
- 3 Times quickly—Goes back to the previous audio track

### Press & Hold

- 1 second—Turns on Bluetooth
- 2–5 seconds—(if Bluetooth is already on) enables Bluetooth pairing
- 5 seconds or more—Turns off Bluetooth

### Single Press + Hold

- Press once quickly then press & hold for 0.5–1.5 seconds to activate the voice assistant (available when Bluetooth is paired)

## Clearing the Headset Pairing List

If you want to clear the headset pairing list, press and hold the Bluetooth button, volume up and volume down buttons simultaneously for 8 seconds, the Bluetooth LED will blink 3 times along with 3 audible beeps.

## Making Phone Calls via Bluetooth

Your Sierra headset needs to be connected to the intercom to make a Bluetooth call.

**To place a call**, dial from your connected phone. Note: The call automatically transfers to the headset.

**To answer a call**, press the Bluetooth button on the controller.

**To end a call**, press the Bluetooth button on the controller or phone.

# Using Bluetooth® Wireless Technology

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Note 1: If you accept the call via the mobile device instead of pressing the Bluetooth button on the control module then Bluetooth assumes you prefer the call via the mobile device. To modify this behavior, you can Adjust the iPhone Audio Routing on your iPhone.

Note 2: The ringtone initially has low volume but ramps up louder. You can increase ringtone volume at any time using the controller's Bluetooth volume buttons.

## **Turn Off Bluetooth**

**(available when Bluetooth is already on)**

- Press & Hold the Bluetooth button for longer than 5 seconds
- The device will exit pairing mode and blue and red LEDs will no longer flash

# FlightLink

FlightLink is the first in-flight cockpit recording application for the iPad® and iPhone.® The free app works seamlessly with Sierra headsets to capture and retrieve all incoming and outgoing communications.



## Features

- Record all activity over the intercom, as well as in-cabin conversation.
- Playback the prior two seconds or two minutes.
- Store your recording library.
- Draw notes, codes, or diagrams on the convenient iPad scratchpad for reference.

## How to Activate

- Download the FlightLink app from the App Store.
- Connect your Apple® device to the controller using the supplied auxilliary device/iPhone cable.

- The recipient of a cell phone call will hear all sounds on the intercom. To avoid this, unplug your headset from the panel during phone calls.
- Tap the icon to begin using the app.



## Toggling Between Apps

Press your device's Home button and select another app. Your recording will continue uninterrupted as you switch between different applications.

NOTE: If you simultaneously use an app that provides audio, you will need to run it on a second device to prevent interruption of FlightLink recording.

# Peak Performance Tips

## Peak Performance Tips

- Start with an excellent fit—see “Fitting your headset,” on page 6.
- Set Sierra’s Stereo/Mono DIP switch to match the signal from your audio panel; see “Matching Sierra’s Stereo/Mono setting to your audio panel signal,” on page 9.
- Keep cell phones at least 12 inches from the Sierra controller and headset when making call to reduce static noise during phone calls.
- To conserve battery life, turn OFF Bluetooth mode when not in use.
- Lightspeed recommends replacement of the soft goods on your headset (ear seals, head pads and mic muffs) every 18 months to ensure peak ANR performance and comfort. These are wear items and are not covered by the Lightspeed warranty and are available for purchase on our website at [LightspeedAviation.com/Accessories](https://www.LightspeedAviation.com/Accessories).
- When packing your headset into its case, place the mic just over the headband to avoid chafing the boom.

# FAQs

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## **Why do I hear radio communications in only one ear or weakly in both?**

Sierra's Stereo/Mono DIP switch is probably set to Stereo while your audio panel is transmitting a mono signal. To fix this, change Sierra's Stereo/Mono DIP switch to Mono. This setting does not affect music or audio from auxiliary devices; you can hear stereo sound on auxiliary devices even when the Stereo/Mono DIP switch is set to Mono.

## **When pairing Sierra with my Bluetooth wireless technology device, why does my device indicate it cannot connect?**

The headset may not be in pairing mode. To enter pairing mode, you must start with Bluetooth mode turned fully OFF; (see "Connecting to Mobile Devices for the First Time," on page 11).

## **Why doesn't my Bluetooth-enabled device accept Sierra's 0000 passcode?**

Your headset may not be in pairing mode. Some devices prompt for a pass code without checking for pairing mode. When the device cannot pair with the headset, it rejects the passcode. To enter pairing mode, you must start with Bluetooth mode turned fully OFF (see "Connecting to Mobile Devices for the First Time," on page 11).

## **Why can't the other party hear me when I make a call?**

When you speak into the microphone during a call, Sierra's ComPriority feature decreases the volume by 80%. To prevent this, disable ComPriority before placing calls (See page 10).

**How can I reduce static noise during cell phone calls?**

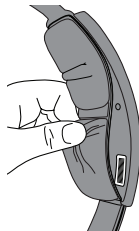
To reduce RF interference during phone calls, keep cell phones at least 12 inches from the Sierra controller and headset when making calls.

**When flying what causes a warbling noise in the ear cup?**

If your ear is not entirely inside the cup, with a tight seal, air can seep in and cause the ANR to compensate for uneven internal cup pressure.

**Where is my product serial number?**

The serial number (a small, white, bar-code sticker with numbers) can be found underneath the head pad. The head pad, located on the inner radius of the headband, must be removed to reveal the serial number. Simply pinch the cushioned part of the head pad, pull down and it will snap out.

**Why doesn't my phone auto-reconnect via Bluetooth when the headset is turned back on?**

Powering off your headset does not automatically send Bluetooth disconnect command to the BT module in the headset and as a result Bluetooth loses its connection retention ability. To improve your Bluetooth auto-reconnect experience, turn off the Bluetooth on your headset (press Bluetooth button and hold until blinks red three times) then power off your headset. After turning on the headset, press and hold the Bluetooth button until you hear a high tone and the Bluetooth indicator LED flashes three BLUE pulses after which you should see in your mobile device change from "Not Connected" to "Connected" (in your mobile device Bluetooth menu). If reconnect still does not occur, manually reconnect via the mobile device Bluetooth menu.

# Specifications

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## **Connector**

Dual general aviation connectors with .250-inch commercial stereo headphone plug and .206-inch MIL-SPEC microphone plug

## **General**

Battery power supply: 3V, two AA batteries  
Weight: 16 oz.

## **Headphone**

Transducer: 40mm moving coil  
Frequency response: 20 Hz-20 kHz  
Nominal impedance @ 1 kHz:  
Off—Mono: 180 ohms, On—Mono: 300 ohms  
Off—Stereo: 250 ohms, On—Stereo: 600 ohms

## **Microphone**

Transducer principle: Noise-canceling electret  
Frequency response: 200 Hz-6000 Hz  
Maximum SPL: 114 dB  
Terminating impedance: 220–2200 ohms  
Operating voltage: 8V-16V DC

## **ANR**

Maximum SPL: Greater than 120 dB at 100 Hz

# Compliance Statements & Warnings

## FCC Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

## WARNING:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## RF WARNING STATEMENT:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

## Industry Canada Statement:

(EN) This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device."

(FR) Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil nedoit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

## EU Declaration of Conformity:

Lightspeed Aviation hereby declares that the radio equipment type 800-00029-001/800-00029-002/800-00029-003 are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [https://single-market-economy.ec.europa.eu/sectors/electrical-and-electronic-engineering-industrieseel/radio-equipment-directive-red\\_en](https://single-market-economy.ec.europa.eu/sectors/electrical-and-electronic-engineering-industrieseel/radio-equipment-directive-red_en)

Frequency band of operation 2400 MHz to 2483.5 MHz.  
Maximum transmit power less than 6 dBm / 4 mW EIRP.

# Compliance Statements & Warnings

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**Exposure Assessment Warning:**

Portable device (EN 62479 use distance less than 20cm, power less than 13dBm):

RF exposure information: The EIRP power of the device at maximal case is below the exempt condition, 20mW specified in EN62479: 2010. RF exposure assessment has been performed to prove that this unit will not generate the harmful EM emission above the reference level as specified in EC Council Recommendation (1999/519/EC).

# Warranty Information

## **7-Year Limited Warranty for New Aviation Headsets Sold by Lightspeed Aviation, Inc.**

Lightspeed Aviation, Inc. ("LSA") warrants that the new aviation headset sold by LSA ("New Headset") is free from all material defects in workmanship and materials. For the New Headset, all warranties provided by LSA and all implied warranties imposed by law are limited to a 7-year period, beginning on the purchase date shown on the New Headset's sales receipt ("Warranty Period"). This 7-year Limited Warranty ("Limited Warranty") is provided solely for the benefit of the initial purchaser of the New Headset ("Purchaser"), and it excludes all 3rd parties, including distributors, dealers, retailers, subsequent owners, and other users of the New Headset. This Limited Warranty is not assignable and remains in full force and effect during the Warranty Period, but only if the New Headset: (a) has been properly maintained; (b) has not been abused or misused; and (c) has not been repaired, altered, or modified without LSA's approval. This Limited Warranty specifically excludes all taxes, shipping costs, and problems relating to any: (1) repair, alteration, or modification not approved by LSA; (2) abuse or failure to properly maintain the New Headset; (3) faulty workmanship by any person, except LSA or its approved agent; (4) operation of the New Headset, except as specified in its operating manual; (5) ordinary wear and tear; or (6) finish and appearance item. For each claim made under this Limited Warranty ("Claim"), Purchaser must, within 10 days of discovering a New Headset problem indicating a breach of this Limited Warranty, deliver to LSA a written notice that explains in detail the New Headset's specific defect, that shows proof of Purchaser's purchase of the New Headset before the end of the Warranty Period, and that shows proof that this Limited Warranty applies to the New Headset. LSA or its agent may investigate any Claim. For each Claim, LSA may, in its sole discretion, choose any of the following exclusive remedies: (i) repair or replace the New Headset or any part thereof, without charge to Purchaser, but first Purchaser must return the New Headset to LSA's authorized repair facility, pre-paying all shipping charges, and Purchaser must accept the same as repaired or replaced at the facility's location (i.e., FOB the facility) within 10 days of the date of LSA's completion notice

sent to Purchaser, or else LSA will deem the New Headset abandoned, in which case LSA may keep, sell, or otherwise discard it; or (ii) refund the New Headset's purchase price to Purchaser. Without paying any amount to Purchaser, LSA may keep, sell, or otherwise discard all replaced New Headsets and parts thereof and all New Headsets where LSA has refunded the purchase price to Purchaser. In repairing or replacing any New Headset, LSA may, in its sole discretion, use new, used, or reconditioned parts or provide a refurbished used headset as a replacement. In connection therewith, LSA warrants that all new, used, or reconditioned parts or refurbished used headsets will be free from all material defects in workmanship and materials during the Warranty Period and for a period of up to 90 days thereafter, but only to the extent that such event occurs during the final 90 days of the Warranty Period. LSA may, in its sole discretion, (i) establish separate, additional, non-warranty repair and replacement programs for any new or used headset ("Non-Warranty Service Programs"), (ii) the Non-Warranty Service Programs may cover any time period, before or after any Warranty Period has expired, and (iii) charge any amount and impose any term with respect to any Non-Warranty Service Program. For Non-Warranty Service Programs, LSA warrants that all new, used, reconditioned, or refurbished parts and headsets used to repair or replace any headset will be free from all material defects in workmanship and materials, but only for a limited period of 90 days thereafter. Purchaser acknowledges that used or reconditioned parts may be used to repair any new or used headset, and that a refurbished used headset may be provided as a replacement for any new or used headset. LSA may hire a 3rd party to repair or replace any new or used headset. "Including" means "including, but not limited to."

# Warranty Information

"THE TERMS IN THIS DOCUMENT ARE THE ONLY TERMS THAT GOVERN LSA'S WARRANTY OBLIGATIONS FOR ANY NEW OR USED HEADSET OR PART THEREOF. NO ORAL OR OTHER WRITTEN TERM APPLIES. THIS DOCUMENT PROVIDES THE EXCLUSIVE REMEDY FOR ALL CLAIMS AGAINST LSA WITH RESPECT TO ANY NEW OR USED HEADSET OR PART THEREOF. NOTWITHSTANDING ANY PROVISION TO THE CONTRARY IN THIS LIMITED WARRANTY, LSA RESERVES THE RIGHT TO MODIFY, AT ANY TIME AND FROM TIME TO TIME IN ITS SOLE DISCRETION, ANY AND ALL TERMS IN THIS LIMITED WARRANTY. EACH SUCH MODIFICATION IS DEEMED EFFECTIVE UPON PUBLICATION ON LSA'S WEBSITE OR OTHERWISE.

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FOR PURCHASERS IN CALIFORNIA: PURCHASER HAS THE RIGHT TO HAVE THE NEW HEADSET SERVICED AND REPAIRED DURING THE WARRANTY PERIOD. THE WARRANTY PERIOD WILL BE EXTENDED FOR THE NUMBER OF WHOLE DAYS THAT THE NEW HEADSET HAS BEEN OUT OF PURCHASER'S HANDS FOR WARRANTY REPAIRS. IF A DEFECT EXISTS DURING THE WARRANTY PERIOD, THIS LIMITED WARRANTY WILL NOT EXPIRE UNTIL THE DEFECT HAS BEEN FIXED. IF ANY WARRANTY REPAIR HAS BEEN DELAYED BECAUSE OF CIRCUMSTANCES BEYOND PURCHASER'S CONTROL, OR IF ANY WARRANTY REPAIR DID NOT REMEDY A DEFECT AND PURCHASER NOTIFIES LSA OF SUCH FAILURE WITHIN 10 DAYS AFTER THE REPAIR, THE WARRANTY PERIOD WILL BE EXTENDED FOR A PERIOD EQUAL TO THE DURATION OF THE DELAY. IF, AFTER A REASONABLE NUMBER OF ATTEMPTS, THE DEFECT REMAINS UNFIXED, PURCHASER MAY RETURN THE NEW HEADSET FOR REPLACEMENT OR REFUND, SUBJECT TO A REASONABLE DEDUCTION FOR PURCHASER'S USE OF THE NEW HEADSET. ANY EXTENSION OF THE WARRANTY PERIOD DOES NOT AFFECT ANY PROTECTION OR REMEDY AVAILABLE TO PURCHASER UNDER APPLICABLE LAW.

# Registration

## Product Registration

Please register at [LightspeedAviation.com](https://LightspeedAviation.com)  
to optimize your customer experience.

Cert: 0046503

Lightspeed Aviation, Inc.'s Management  
System is Registered to ISO 9001:2015



Per FCC 15.19(a)(3) and (a)(4) This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Per FCC 15.21, any changes or modifications to this system not expressly approved by Lightspeed Aviation could void the user's authority to operate the equipment.

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